FAX

Date :12/12/12

Total number of pages :16

To :14109818672

Company :

Department :

Fax number :14109818672

From :Jacqueline Murray (CCI-

Subject:72.193.129.98 / 00080636

MPA Jackson,

Please find attached the response to your Subpoena.

Respectfully,

Jacqueline Murray
Subpoena Specialist
Cox Communications, Inc.
jacqueline.murray@cox.com

COX

EMAIL

TO.   M PA Maria E. Jackson

FAX.   [fax.14109818672]

From: Subpoena Response Office

        Cox Communications

Date.   Wednesday, December 12, 2012

Re: Customer Information Request

Number of pages (including cover).   7

In response to the referenced and attached, Cox Communications answers with the enclosed information.

We are providing records retained by Cox for limited business purposes and cannot guarantee that they necessarily represent information linking the identified customer to your investigation.

We also ask that you check to assure that the search performed was accurate and responsive before proceeding with its use. The information provided is from Cox systems of record, which are maintained for its business purposes and not for law enforcement or litigation matters. As such, Cox Communications accepts no responsibility for any use you may make of this response.

Please note the current service and related information on the schedule attached.

Jacqueline Murray

Subpoena Specialist
Subpoena Compliance Office
Cox Communications

Responsive Records

Search By	Search For	Max Results Limit (Optional)
⦿ IP Address	72.193.129.98	5,000
○ CM MAC	**Start Date (Optional)**	☑ Search Archives (ALL data)**
	11/25 11:15	
○ CPE MAC	**End Date (Optional) ***	☐ CSV Output (Excel)
		☐ Expand IPv6 addresses
		Submit Clear Dates

2 lease record(s) found

IP Address	RDC	CM MAC	CPE MAC	Hostname	Starts (GMT)	Ends (GMT)
72.193.129.98	lv	20:e5:2a:b1:23:fc	20:e5:2a:b1:23:fd		2012-11-25 02:44:34	2012-12-04 09:01:57
72.193.129.98	lv	20:e5:2a:b1:23:fc	20:e5:2a:b1:23:fd		2012-11-25 02:44:34	2012-12-02 02:17:37

2 lease record(s) found

* DHCP leases are stored in GMT. Don't forget to include a time zone when pasting any zone other than GMT.

Subscriber info for 476115630504

Market	Las Vegas
ICOMS ID	476115630504
Name	Tom Spencer
Address	Apt 1028
	245 E Centennial Pkwy
	North Las Vegas, NV 89084
	1356
Home Phone	(702) 443-3576

Account Lookup

CM MAC	20:e5:2a:b1:23:fc
CM Serial	
ICOMS ID	
Cox Email	
Preferred Email	
Phone Number	

Submit Query

CC Notes
Search For Tickets
FORA Activity
Webmail Activity
IMAP Activity
SMTP Auth Activity

Modem	Serial	MAC	Tools
NETGEAR	2DV329UA03075	20:e5:2a:b1:23:fc	[DHCP] [CMTS] [Modem Status]

DATA1 - Customer Maintenance 58 476

File Edit Billing Services Customer Information Order Entry PPV Financial History MSD Help

ICOMS

Acct Nbr 1156305-04
TOM SPENCER   Co/Dv/Frn 05 10 847 Cust Info
                           Status R ACT%   9/12/12

Title   First Name   Last Name
|___| TOM |_| SPENCER
APT 1028   Home Ph   702 443 3676
245 E CENTENNIAL PKWY   Business Ph |____||___|0000
NORTH LAS VEGAS NV 89084-1356   Other Ph |____||___|0000
                                            SSN |_____|

Customer Comment   PIN Number |____| PIN Entry Date   5/28/11
|_____| Video Rtg |____|

                                       Tax Exempt Code
Customer Type 1 DEFAULT   Category   1 PERMANCH*
Language Preference ENGL English   Channel Lineup Ovr 76001
Old Acct Nbr 476

DATA1 - Customer Ledger Set 476

File Edit Billing Services Customer Information Order Entry PPV Financial History MSD Help

ICOMS

Acct Nbr 1156305-04
TOM SPENCER   Status R ACTV   9/12/12 Cust Info
APT 1028   Co/Dv/Frn 86 10 847

Addl Comment |_____| Expiration Date |_____|

Account Aging   Credit Information
Current   .33   Dep Amt   .00   Write Off   .00
1-30   .00   Dep Intr   .00   Unapp Pmt   .00
31-60   .00   Dep Due   .00   Unapp Adj   .00
61-90   .00   Mthly Rate   83.53   NMC Amt   .00
Over 90   .00   Pnd Pmt   .00   Ext Credit Score   C
Total   .00   Connect Date 9/12/12;   Ctg PERMANENT RESIDENT

Aging Credit

	Date		Service	Amt						Invoice
	11/15/12	12		55.46	001	V	D	R	0	10218
1	10/13/12	12		51.23	001	V	D	R	0	10133
1	9/13/12	12		76.78	001	V	D	R	0	10033
1	5/18/12	21			001	N	D	R	0	9686
1	4/18/12	21			001	N	M	R	C	9593
1	3/17/12	21			001	N	M	R	0	9505

IP HISTORY LOGS

IP Address	RDC	CM MAC	CPE MAC	Hostname	Starts (GMT)	Ends (GMT)
72.193.12 9.98	lv	20:e5:2a:b1: 23:fc	20:e5:2a:b1:2 3:fd		2012-11-25 02:44:34	2012-12-04 09:01:57
72.193.12 9.98	lv	20:e5:2a:b1: 23:fc	20:e5:2a:b1:2 3:fd		2012-11-25 02:44:34	2012-12-02 02:17:37

2 lease record(s) found

* DHCP leases are stored in GMT. Don't forget to include a time zone when pasting any zone other than GMT

RECORDS CUSTODIAN INFORMATION FOR
COX COMMUNICATIONS

See also: http://www.cox.com/policy/legalinformation/default.asp or call (404) 269-0100
Cox Privacy Notice: http://www.cox.com/policy/annualprivacynotice.asp

SubpoenaResponse@cox.com	As of 7/25/2012
Fax: (404) 269-1898	

Service of Process - Cox Communications and its subsidiaries accept service of subpoenas, warrants and court orders, subject to payment of costs, by email at SubpoenaResponse@cox.com or by fax at (404) 269-1898. We do not accept service at any of our local offices. Our physical address is Records Custodian, Cox Communications, 1400 Lake Hearn Drive, Atlanta, GA 30319-1464. Physical service may be made on the agent for service of process for Cox Communications, available from the Secretary of State wherever we do business or on Corporation Service Company, 40 Technology Parkway South, Suite 400, Norcross, GA 30092.

Restrictions - Acceptance of service by facsimile or email is strictly conditioned upon payment of charges. Cox reserves the right to require payment in advance, to withhold delivery until payment and to seek enforcement of charges, including cost of collection. Entities that fail to pay charges must serve process upon the registered agent for Cox Communications within the appropriate state and requests for expedited response will not be granted. You will be notified if hourly charges apply and can request an estimate.

Response Time - Requests are handled in the order received, subject to pending expedited requests. Responsive information is generally provided within 10 business days. Expedited response for information other than call records, if available resources permit, will generally be provided within 3 business days. Extensive toll and call record detail requests may require 30 days or more.

Questions - During business hours Eastern Time, all questions should be directed as follows:
- Fax: (404) 269-1898
- Email: SubpoenaResponse@cox.com
- Phone (404) 269-0100 (Voice messages will be returned within 1 business day)

Status Requests - For security reasons, all questions must be submitted in writing along with a copy of the subpoena and response. To prevent delays in response to your request and those of others, please do not ask for the status of a request prior to 10 business days for subscriber information, 3 days for expedited requests and 30 days for call records. You may then fax a copy of your original subpoena with a cover page asking for the status.

Records Retention - The following retention policies generally apply to frequently sought records:
IP Assignment Logs	Up to 6 months
Subscriber Information	3 years
Call Records	18 months (up to 36 in certain states)
LEA Preservation Requests	90 days (additional 90 days upon further request)

Requirement for Court Order or Warrant – Except as provided in 18 USC 2703, content of communications may not be provided without court order or warrant

Cost Reimbursement (18 U.S.C.§ 2706)
☐	$40.00	Per account for basic information *
☐	$40.00	Per account for alarm activity information
☐	$25.00	Per account for alarm activity information(Cox Customers only)
☐	$80.00	Per account for expedited handling
☐	$40.00/Month	Telephone call detail records (other than toll)
☐	No Charge	Telephone toll record and Cox telephone subscriber records of 10 or less**
☐	$5.00/Account	In excess of 10 subscribers
☐	$0.25/Page	Photocopies and facsimiles exceeding 10 pages
☐	$25.00	Data on CD-ROM
☐	$25.00	Express delivery
☐	$75.00/Hr./Staff	Requests requiring greater than 0.5 hours ($40.00 minimum)
☐	$80.00 plus $150.00/Hr./Staff	For preservation or expedited handling, if available
☐	No Charge	Non-expedited child pornography or endangerment investigations and investigations of harassing or abusive calls, if documented when requested and unless expedited response is sought
☐	Pen Register/Trap and Trace	$2500 for 60 days - $2000 for each additional 60 days
☐	Wiretap	$3500 for 30 days - $2500 for each additional 30 days

*Requests based on IP addresses must include date, time and time zone information in order to receive a response.
** Telephone subscriber requests from law enforcement in excess of 10 accounts or otherwise voluminous are subject to charge under 18 USC 2706. Inaccurate requests concerning non-Cox subscribers require a fee of $25 per non-Cox request. Law enforcement can determine providers at http://www.npac.com. Telephone account information in civil matters is charged at $40 per account.

Payment Methods: Include invoice reference number with payment.   American Express, Visa and MasterCard accepted.

Check: Make payable to Cox Communications, Inc. (Tax ID # 58-2112281) (Dun's # 789111374-1234)
          Subpoena Compliance Payments
          Cox Communications
          1400 Lake Hearn Drive
          Atlanta, GA 30319-1464

EFT: Contact us for instructions

Contact Information - (Please do not direct status requests or questions concerning subpoenas to these individuals.)
Saquonna Wheeler	saquonna.wheeler@cox.com	Phone:	(404) 269-6841
Angela Frazier	angela.frazier@cox.com	Phone:	(404) 847-6180
Ming Yao (National Security/Classified – 24/7)	Phone: (678) 645-4603	Fax	(678) 645-1679
	Phone (after hours); (678) 645-0911		
After Business Hours – National Technical Operations Center (Eastern Time)	1 (855) 275-NTOC (6862) Opt. 5		
After Business Hours – Cox Home Security Emergencies Only	1(800) 633-2677		

CERTIFICATE OF AUTHENTICITY OF DOMESTIC BUSINESS RECORDS
PURSUANT TO FEDERAL RULE OF EVIDENCE 902(11)

I, Jacqueline Murray_____, state that I am employed

by Cox Communications, Inc.,_____ (business), and that my

official title is ___Subpoena Specialist____. I am a custodian of records for

such business entity. I state that each of the records

attached hereto is the original record or a true duplicate of the original

record in the custody of Cox Communications, Inc.,_ (name of business

from which documents are produced), and that I am the custodian of the

attached records consisting of ____4____ pages.

I further state that:

      A.   all records attached to this certificate were made at or near

              the time of the occurrence of the matters set forth, by, or

              from information transmitted by, or from information

              transmitted by, a person with knowledge of those matters;

      B.   such records were kept in the course of a regularly conducted

              business activity of Cox Communications, Inc.,_ (business); and

      C.   such records were made by   Cox Communications, Inc.,_ (business) as a regular

              practice.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on ____12/12/12_____

Signature _____